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SAHA's Response to COVID-19

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Throughout our 55-year history, SAHA has provided much-needed affordable housing and supportive services to the low-income seniors and families in our community. At this critical time for our residents, we remain steadfastly committed to this important work.

As the COVID-19 situation continues to evolve and we are now operating under a shelter-in-place order, SAHA has taken the following steps to ensure the health and well-being of residents and staff alike.

At our properties, our focus is on the safety of the residents and staff. While site offices and

community rooms are closed to minimize in-person interactions, Property Management and Resident Services staff are working full time to support the needs of the residents and buildings. Resident Services and Property Management services are being provided through phone calls and email, supported by a 24-hour monitored call center. We are in regular contact with our residents by phone, and continue to provide critical food delivery to those most in need. Maintenance services continues with maintenance work orders restricted to critical health and safety items which are dispatched through our 24-hour call center as well. All staff have been provided with protocols for engaging with residents and entering units as well as appropriate personal protective equipment for in-unit maintenance work orders. Enhanced daily cleaning of open common areas of the buildings continue along with regular walks of the property and inspections by resident site staff and property management teams.

While our main office is closed, our human resources, finance, asset management and real estate development teams are continuing to operate remotely but consistent with their pre-COVID-19 functions.

We look forward to a time when we can go back to our normal ways of working. Until then, we are committed to working collectively, compassionately and with our full commitment to providing affordable housing and services to our communities. Thank you all for your continued support of our mission.

Below are links to resources and information:

California COVID-19 Response

<https://covid19.ca.gov/> [3]

California Department of Public Health

<https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/ncov2019.aspx> [4]

Calfresh

<https://www.getcalfresh.org/> [5]

Emergency Food Helpline: <http://foodnow.net/food-today/> [6]

Alameda County: 510-635-3663

Contra Costa County: 855-309-3663

School Grab & Go Meals (For anyone under 18)

Alameda County: <https://www.acoe.org/meals> [7]

Contra Costa County: <https://www.ccoec.k12.ca.us/cms/one.aspx?pagelId=27350204> [8]

CA Meals for Kids Mobile App: <https://www.cde.ca.gov/re/mo/comeals.asp> [9]

Source URL: <https://www.sahahomes.org/news/04-06-2020/sahas-response-covid-19>

Links

[1] <https://www.sahahomes.org/%3Finline%3Dtrue%26scrollbars%3Dno%23node-images-lightbox>

[2] <https://www.sahahomes.org/printpdf/1094>

[3] <https://covid19.ca.gov/>

[4] <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/ncov2019.aspx>

[5] <https://www.getcalfresh.org/>

[6] <http://foodnow.net/food-today/>

[7] <https://www.acoe.org/meals>

[8] <https://www.ccoec.k12.ca.us/cms/one.aspx?pagelId=27350204>

[9] <https://www.cde.ca.gov/re/mo/comeals.asp>